

## Web Trading platform 2<sup>nd</sup> Factor Authentication Guide

You may follow the following steps to log in to Web Trading platform with the 2<sup>nd</sup> Factor Authentication:

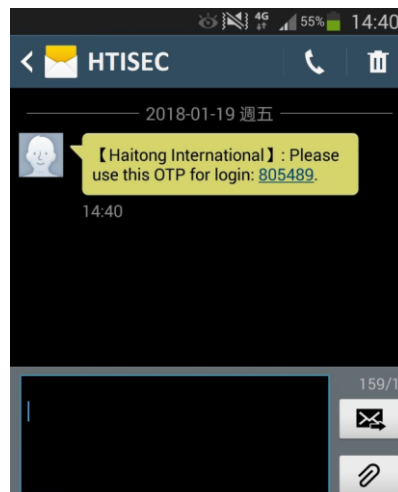
(This guide is for logging in with the “One Time Password” sent to your registered mobile number.)

### Individual Account Login

1. Input your “Login Name” and “Password” in the login page, and then click “OK”.



2. The system will deliver a “One Time Password” by SMS to your registered phone number.  
(Note the SMS will be directly sent to your registered mobile phone number.)



3. You are required to input the 6-digit “One Time Password” on this page. If you have not received the password, please click “RESEND OTP” for a resend request.

Please input the six-digit One Time Password (OTP) received from your registered mobile phone number in Haitong International.



The OTP will be expired at 2018.04.12 14:22:55.

ENTER OTP HERE

LOGIN CANCEL

You can resend the OTP in about 22 seconds.

4. Please read the “Risk Disclosure Statement of Electronic Service” page and click “Accept” if you understand and accept the terms & conditions.



Securities Online Trading System

#### Risk Disclosure Statement of Electronic Service

Next Step

1. The account holder is the only authorised user of the Electronic Services. You, as the account holder, shall be wholly and solely responsible for the confidentiality, security and use of the Access Codes issued to you by our Company. Our Company shall not be liable for any loss or damage you may suffer as a result of unauthorised using or attempting to use the Electronic Services.
2. If you undertake transactions on an electronic trading system, you will be exposed to risks associated with the system including the failure of hardware and software. The result of any system failure may be that your order is either not executed according to your instruction or is not executed at all.
3. Electronic trading facilities are supported by computer-based component system for the order-routing, execution, matching, registration or clearing of trades. As with all facilities and systems, they are vulnerable to temporary disruption or failure. Your ability to recover certain losses may be subject to limits on liability imposed by the system provider, the market, the clearing house and or participant firms. Such limits may vary.
4. Due to unpredictable traffic congestion and other reasons, electronic transmission may not be a reliable medium of communication. Transactions conducted via electronic means are subject to delays in transmission and receipt of your instruction or other information, delays in execution or execution of your instructions at prices different from those prevailing at the time your instructions were given, transmission interruption or blackout. There are risks of misunderstanding or errors in communication.
5. You are strongly advised to review every instruction before entering it as it may not be possible to cancel your instruction once given.
6. Our Company does not guarantee the timeliness, sequence, accuracy or completeness of market data or any market information including any information provided to you through the electronic trading system. Our Company shall not be liable in any way for any loss arising from or caused by (1) any inaccuracy, error in or omission from any such data, information or message; (2) any delay in the transmission or delivery thereof; (3) any suspension or congestion in communication; (4) any unavailability or interruption of any such data, message or information whether due to any act of our Company; or (5) by any forces beyond the control of our Company.

## Corporate / Joint Account Login

1. Input your “Login Name” and “Password” on the login page, and then click “OK”.



The image shows a 'Client Login' interface. At the top, it says 'Client Login' in blue. Below that, there are two input fields: 'Login ID' and 'Password'. To the right of the 'Password' field are two buttons: 'Confirm' and 'Reset'. Below the input fields is a link that says '> Forget Password'. Below the login fields, there are two promotional boxes. The left one is titled 'New and existing clients password reset' and features a red button that says '"Activation Code" Login'. Below the button, it says 'Please press here to setup your password upon received "SMS Activation Code".'. The right box is titled 'Account Opening Enquiry' and features a blue background with a gold pen nib and the phone number '3583-3388'.

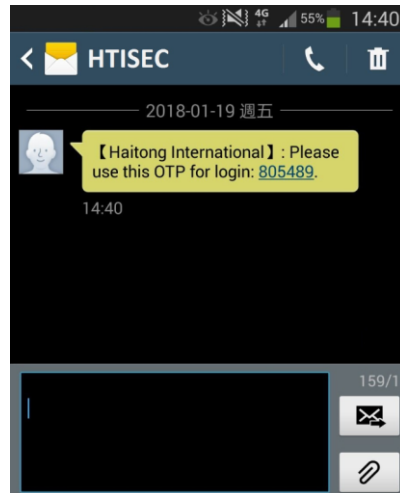
2. Input your registered mobile phone number with Haitong International, and then click “CONFIRM”.

Please input your registered mobile phone number in Haitong International for receiving the One Time Password (OTP).



The image shows a screen for inputting a mobile phone number. At the top, there is a black Wi-Fi signal icon. Below it is a black smartphone icon with a white screen displaying a black circle with the white text 'SMS'. To the left of the smartphone, there is a red-bordered box containing the text 'Please input your registered mobile phone number.' with a red arrow pointing down to a text input field. The input field is labeled 'Mobile phone Number'. Below the input field are two blue buttons: 'CONFIRM' and 'CANCEL'.

3. The system will deliver a “One Time Password” by SMS to the registered phone number that you input. (Note: there may be two or more registered mobile phone number, the clients are required to input one of the valid register mobile phone numbers. The clients cannot receive “One Time Password” if invalid number is provided. Consequently, the client will not be able to log in.)



4. You are required to input the 6-digit “One Time Password” on this page. If you have not received the password, please click “RESEND OTP” for a resend request.

Please input the six-digit One Time Password (OTP) received from your registered mobile phone number in Haitong International.



The OTP will be expired at 2018.04.12 14:22:55.

LOGIN	CANCEL
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**Risk Disclosure Statement of Electronic Service**

Next Step

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If you come across any questions when logging in with the 2<sup>nd</sup> Factor Authentication, please contact our Customer Services at (852) 3583 3388 / (86) 755 8266 3232 or visit our website “[FAQ](#)”.