

## Online Security Tips

### Beware of Fraudulent Website and Emails

- Please be reminded to be vigilant of any fraudulent websites and emails which seek to pass off as the Company's website. Haitong International's official websites are [www.htisec.com](http://www.htisec.com). If you suspect the website you visit is not our official website, please contact our Customer Service Department at Hong Kong 852-3583-3388 or China 400-001-1822 immediately.
- Please always login Haitong International's online platform through the hyperlinks in Haitong international's website: [www.htisec.com](http://www.htisec.com) when you want to perform online trading.
- Clients should not access any trading platform via the hyperlinks embedded in the emails sent to you from any unknown source or third party.
- Under no circumstance the company will send out emails asking for or verifying clients' personal information, for example username, password, identity number etc.
- Clients should always stay alert to any possible online frauds to avoid unnecessary loss.
- Clients should always be aware of any "business opportunity", including receiving or holding money for strangers, to avoid fall for money-laundering scams.

### How to protect yourself?

#### Keep your username and password protected

- Never disclosing your password to anyone including our staff, in any case, we will never ask you for disclosing such information.
- Avoid using the same details which you use to access other web services, such as internet site, email etc.
- Never use easy to guess password, such as birthday, phone numbers, ID number or repeated numeric combination.
- Never write down your password and reveal to anyone.
- Always change your password regularly.

#### Keep your personal computer protected

- Set the password to avoid other people access into your computer.
- Install and regularly update anti-virus software, anti-spyware software, personal firewall and security updates for browsers to protect your computer from viruses and malicious programs.
- Please strength your network security settings if you access our online trading platform service via wireless network.

#### Keep your online trading protected

- Avoid log-in your account by using public and shared computer. Make sure no one can see your user name and password when you login online trading platform.
- Always log off when you finish using the service or you will be away from your PC. Exit the browser application after log off is recommended.
- Always clear the cache and history in your browser and make sure your account information is removed after using our online service.

## Verify the secure site

To verify the security certificate of Haitong International, please click the “padlock” at top right hand corner of the site.

The image shows two overlapping windows. The top window is a Microsoft Internet Explorer browser displaying the Haitong International Securities website. The address bar shows the URL [https://trade.htisec.com/index\\_en.html](https://trade.htisec.com/index_en.html). A red circle highlights the padlock icon in the top right corner of the browser's address bar. The website content includes the Haitong logo, the text "Securities Online Trading System", a "Client Login" form with fields for "Login ID" and "Password", and buttons for "Confirm" and "Reset". Below the login form are sections for "New and existing clients password reset" with an "Activation Code" Login button, and "Account Opening Enquiry" with the phone number 3583-3388. A caution message is displayed below these sections, and a paragraph of legal text is at the bottom of the page.

The bottom window is a Windows Certificate dialog box titled "憑證" (Certificate). It has tabs for "一般" (General), "詳細資料" (Details), and "憑證路徑" (Certificate Paths). The "一般" tab is selected, showing the following information:

- 憑證資訊** (Certificate Information)
- 這個憑證的使用目的如下:
  - 確保遠端電腦的識別
- \*請參照憑證授權敘述中的詳細資訊\*
- 發給: trade.htisec.com
- 發行者: USER Trust Legacy Secure Server CA
- 有效期自 28/9/2010 到 28/9/2013

At the bottom of the dialog box, there are buttons for "安裝憑證(I)..." (Install Certificate...), "發行者聲明(S)" (Issuer Statement), and "確定" (OK).

### **Update your contact information**

Always update us with your latest personal contact information.

### **Check your account and transaction history details**

If there is transaction took place in your account, such as buy/sell, deposit/withdraw or dividend etc, statement or estatement will be issued to you. Always check your account statements regularly to identify any unusual transactions, and then report any unusual transaction in your statement to us immediately.

### **Contact us immediately for any suspicious**

If you suspect any unauthorized access or transactions, please promptly contact us at following ways:

- Customer Services hotline: HK (852)3583 3388 CN 400 001 1822
- Account Executive