

21 Oct 2024

Dear Valued Client,

**Notice for Changing Customer Service Hotline**

In order to enhance your customer experience with us, we proudly introduce you the new client communication channel below with effective from 28 Oct 2024.

**You can reach out to Customer Service Officer from everywhere of China without charges**

- Our Mainland China Toll Free number changed to **400 001 1822**, you may reach out to our Customer Service Officer more easily.

(The existing number (86) 755 8266 3232 will be **suspended** from 30 Nov 2024)

Should you have any enquiries, please send email to [csdept@htisec.com](mailto:csdept@htisec.com) or contact our Customer Service Hotline at (852) 3583 3388 / (86) 755 8266 3232.

For and on behalf of  
Haitong International Securities Group Limited