

2 Sept 2024

Dear Valued Customer,

Notice of Severe Weather Trading Service Arrangements

To align with the Hong Kong Stock Exchange (HKEX) implementation of Severe Weather Trading with effect from 23 September 2024, Haitong International will maintain the following services on Severe Weather Trading (SWT) day:

- Hong Kong securities (including Northbound Trading under China Connect) and derivatives markets trading, clearing and settlement services on a severe weather trading day will remain the same as on a regular trading and settlement day;
- Electronic fund deposit, withdrawal, internal transfer and currency exchange services of client's funds;
- Deposit, withdrawal and internal transfer services of client's securities (excluding physical stocks deposit or withdrawal);
- The instruction of corporate action will be proceeded;
- Maintain services after login to Haitong International's APP and online trading platform;
- Haitong International's Customer Service Hotline and Client Advisor would remain at your service.

Please note:

1. Haitong International office and Customer Service Center will be closed on SWT day.
2. If the client's net asset value decreases due to market volatility and falls below the margin level, Haitong International will collect margin and interest in accordance with the margin terms and conditions.
3. The above services are subject to the arrangement of Haitong International Service Provider.

Should you have any enquiries, please send email to csdept@htisec.com or contact our Customer Service Hotline at (852) 3583 3388 / (86) 755 8266 3232.

For and on behalf of

Haitong International Securities Group Limited